



#### INFORMATION ABOUT WATER, SEWER, AND TRASH COLLECTION RATE ADJUSTMENTS

- The Water Fund and the Sewer Fund are required to operate like a private business and are funded primarily by user fees and water sales. Sales tax and property tax revenue cannot be used to support these operations.
- The State of North Carolina issued a Special Order of Consent that requires the City of Dunn to upgrade its sewer system by December 31, 2026.
- The City has completed, or is in the process of completing, eight major sewer projects that are budgeted at nearly \$68M.
- Many of these projects received state and federal funding, however, the City did borrow approximately \$24M to fund the projects.
- The sewer rate adjustment is needed to repay these loans and to provide funding for ongoing improvements and repairs to the City's aging sewer system and wastewater treatment plant.
- The water rate increases will fund improvements and repairs to the City's aging water system.
- Water system improvements will include a new water tower, replacement of water pipes, and improvements to the water treatment plant.
- The number of gallons used for water is the same number used to bill for sewer fees. Citizens are encouraged to conserve water usage to reduce their overall billing.
- Also included in your bill is a \$1.07 adjustment in garbage, recycling, and yard waste services.



#### WATER CONSERVATION TIPS

- Always turn faucets off tightly so they do not drip.
- Promptly repair any leaks in and around your faucets. (One leak can waste several thousand gallons of water per year.)
- When hand-washing dishes, never run water continuously. Wash dishes in a partially filled sink and then rinse them using the spray attachment on your faucet.
- If you have an electric dishwasher, use it only to wash full loads, and use the shortest cycle possible. Many dishwashers have a conserve/water-miser cycle.
- When brushing your teeth, turn the water off while you are actually brushing. Use short bursts of water for cleaning your brush. (This saves about 80% of the water normally used.)
- When washing or shaving, partially fill the sink and use that water rather than running the tap continuously. (This saves about 60% of the water normally used.) Use short bursts of water to clean razors.
- Use either low-flow shower heads or adjustable flow-reducer devices on your shower heads. (They reduce flow by at least 25%.)
- You can reduce water usage by 40% to 50% by installing low-flush toilets.
- Wash only full loads in your washing machine.
- Use the shortest cycle possible for washing clothes and use the "suds-saver" feature if your machine has one.
- Lawns and gardens require only one quarter inch of water per day during warm weather. Less is needed during spring, fall, or cool weather.
- Water lawns every three to five days, rather than for a short period every day. In warm weather, apply one quarter inch of water for each day since the last watering.
- Water during the cool part of the day, in the morning or evening. Do not water on windy days.