



INFORMATION ABOUT WATER, SEWER, AND TRASH COLLECTION RATE ADJUSTMENTS

- The Water Fund and the Sewer Fund are required to operate like a private business and are funded primarily by user fees and water sales. Sales tax and property tax revenue cannot be used to support these operations.
- The State of North Carolina issued a Special Order of Consent that requires the City of Dunn to upgrade its sewer system by December 31, 2026.
- The City has completed, or is in the process of completing, eight major sewer projects that are budgeted at nearly \$68M.
- Many of these projects received state and federal funding, however, the City did borrow approximately \$24M to fund the projects.
- The sewer rate adjustment is needed to repay these loans and to provide funding for ongoing improvements and repairs to the City's aging sewer system and wastewater treatment plant.
- The water rate increases will fund improvements and repairs to the City's aging water system.
- Water system improvements will include a new water tower, replacement of water pipes, and improvements to the water treatment plant.
- The number of gallons used for water is the same number used to bill for sewer fees. Citizens are encouraged to conserve water usage to reduce their overall billing.
- Also included in your bill is a \$1.07 adjustment in garbage, recycling, and yard waste services.



WATER CONSERVATION TIPS

- Always turn faucets off tightly so they do not drip.
- Promptly repair any leaks in and around your faucets. (One leak can waste several thousand gallons of water per year.)
- When hand-washing dishes, never run water continuously. Wash dishes in a partially filled sink and then rinse them using the spray attachment on your faucet.
- If you have an electric dishwasher, use it only to wash full loads, and use the shortest cycle possible. Many dishwashers have a conserve/water-miser cycle.
- When brushing your teeth, turn the water off while you are actually brushing. Use short bursts of water for cleaning your brush. (This saves about 80% of the water normally used.)
- When washing or shaving, partially fill the sink and use that water rather than running the tap continuously. (This saves about 60% of the water normally used.) Use short bursts of water to clean razors.
- Use either low-flow shower heads or adjustable flow-reducer devices on your shower heads. (They reduce flow by at least 25%.)
- You can reduce water usage by 40% to 50% by installing low-flush toilets.
- Wash only full loads in your washing machine.
- Use the shortest cycle possible for washing clothes and use the "suds-saver" feature if your machine has one.
- Lawns and gardens require only one quarter inch of water per day during warm weather. Less is needed during spring, fall, or cool weather.
- Water lawns every three to five days, rather than for a short period every day. In warm weather, apply one quarter inch of water for each day since the last watering.
- Water during the cool part of the day, in the morning or evening. Do not water on windy days.

Base water and sewer rates for Dunn residents within the city limits

Rates are effective 7/1/25 and were put in place with the billing that included usage from 7/15/25-8/15/25.

Water/Sewer	FEES
<u>Water Rate Schedule</u>	
Inside City Limits	
Minimum 2,000	\$21.58 per month
2,001 to 4,000 gallons	\$ 6.53 per 1,000 per month
4,001 to 6,000 gallons	\$ 6.64 per 1,000 per month
6,001 to 8,000 gallons	\$ 6.70 per 1,000 per month
8,001 + gallons	\$ 6.75 per 1,000 per month

<u>Sewer Rates</u>	
Inside City Limits	Base Rate (BR)
¾" meter	\$27.75 (BR + \$11.90/1,000) per month
1"	\$48.24 (BR + \$11.90/1,000) per month
1½"	\$73.70 (BR + \$11.90/1,000) per month
2"	\$101.84 (BR + \$11.90/1,000) per month
3"	\$259.96 (BR + \$11.90/1,000) per month
4"	\$286.76 (BR + \$11.90/1,000) per month
6"	\$771.84 (BR + \$11.90/1,000) per month

For a complete listing of all fees and rates, visit the website below:

<http://www.cityofdunn.org/fee-schedule.asp>