

Goals and Objectives FY 2021-2022

Finance Department

Short-Term Goals

	Primary Goal/Objective	Plan of Action	Status as of 03/30/2021	Projected Expenses for Total Project	Projected Completion Date
1	Technology Update - Accounting Software - Online services	<ol style="list-style-type: none"> 1. Purchase of new software 2. Training process 3. Implementation 4. Develop online services for water customers 5. Implement citywide call system 	<ol style="list-style-type: none"> 1. Contract approved at April 2021 Council Meeting. 4. New Billing including online services utilizing OSG out of Mount Airy who currently send out our Bills. 	\$187,227 \$5,000	By: 12/31/2022 By: 7/1/2021 COMPLETED 7/30/2021