

Goals and Objectives FY 2021-2022

Finance Department

Short-Term Goals

	Primary Goal/Objective	Plan of Action	Status as of 12/1/2021	Projected Expenses for Total Project	Projected Completion Date
1	Technology Update - Accounting Software - Online services	1. Purchase of new software 2. Training process 3. Implementation 4. Develop online services for water customers 5. Implement citywide call system	1. Contract approved at April 2021 Council Meeting. 2. Training is underway and all Finance Staff is included. 3. Data conversion is ½ completed and should be finalized by 12-31-21. The software has been loaded on our servers and on several of our desk top computers. 4. New Billing including online services utilizing OSG out of Mount Airy who currently send out our Bills.	\$187,227 \$5,000	By: 12/31/2022 By: 5-1-2022 By: 6-1-2022 By: 7/1/2021 COMPLETED 7/30/2021