

# Goals and Objectives FY2021-2022

## Finance Department

### Short-Term Goals

	<b>Primary Goal/Objective</b>	<b>Plan of Action</b>	<b>Status as of 06/30/2021</b>	<b>Projected Expenses for Total Project</b>	<b>Projected Completion Date</b>
1	Technology Update - Accounting Software - Online services	<ol style="list-style-type: none"><li>1. Purchase of new software</li><li>2. Training process</li><li>3. Implementation</li><li>4. Develop online services for water customers</li><li>5. Implement citywide call system</li></ol>	<ol style="list-style-type: none"><li>1. Contract approved at April 2021 Council Meeting.</li><li>4. New Billing including online services utilizing OSG out of Mount Airy who currently send out our Bills.</li></ol>	\$187,227  \$5,000	By: 12/31/2022  By: 7/1/2021